



CITY OF BANGOR

257 West Monroe Street
Bangor, Michigan 49013
Telephone: 269.427.5831
Facsimile: 269.427.7919
www.bangormi.org

CITIZEN COMPLAINT FORM

Why a Complaint Form

Citizens have a right to register complaints regarding the conduct of City employees and officials. Citizens also have a right to complain about policies and procedures of the City. This form exists to document citizen complaints and the response of the City. It is hoped that this process will help to improve the services of the City to all residents and property owners.

Impartial Review and Fairness... That's the Goal

The City of Bangor adheres to a policy of investigating all allegations of misconduct or complaints regarding employees, officials, policies or procedures of the City. The goal of the City is to ensure that objectivity, fairness, consistency and justice is assured by a thorough impartial investigation and/or review of your complaint.

Unless the complaint and allegation are of such magnitude that it requires additional time for review, all complaints will be resolved as soon as possible. During the investigation, the controlling authority may contact you. However, the City cannot, by law, discuss any individual personnel actions that may result from your complaint.

Please fill out all items below:

1) YOUR NAME: _____

2) YOUR ADDRESS: _____

3) YOUR DAYTIME TELEPHONE NUMBER: _____

4) YOUR EVENING TELEPHONE NUMBER: _____

5) IS THE COMPLAIN REGARDING...

A CITY EMPLOYEE OR OFFICIAL: YES

(If so, please complete the rest of the form.)

A CITY POLICY OR PROCEDURE YES

(If so, skip to question #10)

6) DATE OF THE INCIDENT OR COMPLAINT: _____

